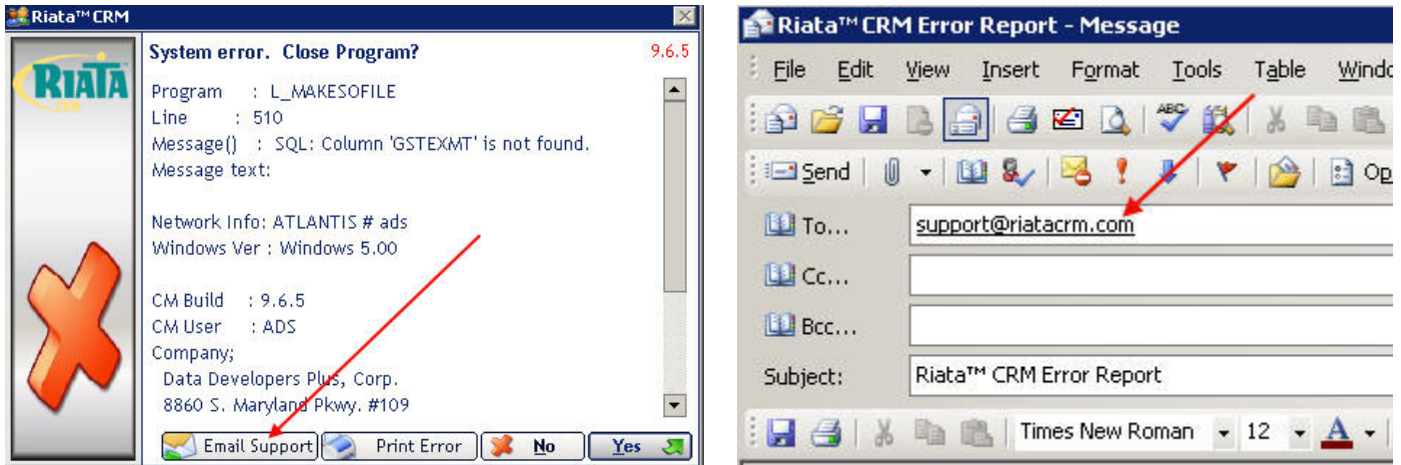


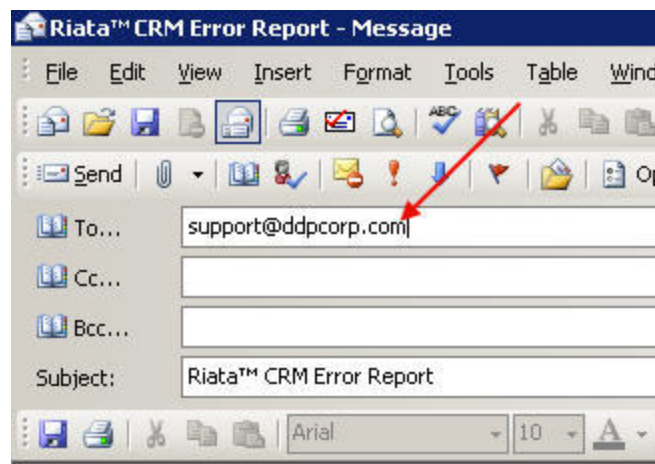
If an error screen appears (see below) while using Riata™ CRM it is important that it be emailed to the support staff at Data Developers Plus. The report provides technical information to help resolve issues and continue the development of Riata CRM. Be advised that the email option is functional provided Outlook™ has been properly installed and linked to your Riata CRM system. To initiate the email process click the “Email Support” button in the lower left corner of the dialog screen.



An Outlook email screen will appear with the “TO”, “Subject” and technical descriptions of the error source already copied in to the email.

NOTE: the “TO” field must be changed before sending the email.

Delete: support@riatacrm.com
Enter: support@ddpcorp.com
Send the email as shown below.



Once the email is sent the dialog screen will display the “sent” message. Click the “Yes” button in the lower right corner to close Riata CRM. Then log back in to resume your work.
A future Riata CRM update will automate the address line to: support@ddpcorp.com.